

Verbal Defense & Influence

Instructor(s): Dave Garcia, Tom Bolton & Nancy Sharkey

Verbal Defense & Influence



Purpose: This nationally recognized training has very specific goals; increase officer safety, enhance professionalism and reduce complaints, vicarious liability and personal stress. The training provides officers with the principles and tactics to use "Presence of Words," to calm difficult people who maybe under severe emotional or other influences and diffuse potentially dangerous situations by redirecting hostile behavior.

Who should attend: All Employees!

Date: April 2, 2014 (Wednesday)
Time: 8:00am – 4:00pm

Location: MSP Large Classroom
600 Conley Lake Rd
Deer Lodge MT

To Register Contact:
Geri Mason
(406) 846-1320 ext 2307
gmason@mt.gov

**THIS CLASS IS POST
CERTIFIED!**

MSP/ MCE Staff are required to complete a training request form, get approval from your supervisor(s) then submit the form to MSP Training Department.

IF ADEQUATE NUMBERS ARE NOT REGISTERED THE CLASS WILL BE CANCELLED!

The Department of Corrections will make reasonable accommodations for persons with disabilities who wish to participate in this training or need an alternative accessible format of this notice or related material. If you require accommodations, please contact Geri Mason, DOC Training Center, 442 Golf Course Rd, Deer Lodge, Montana, at 406-846-1320 ext 2307; fax # (406) 846-1484; or GMason@mt.gov